### **EXHIBIT 20**

IN THE CIRCUIT COURT OF THE 15TH JUDICIAL CIRCUIT IN AND FOR PALM BEACH COUNTY, FLORIDA

OFFICE OF THE ATTORNEY GENERAL, DEPARTMENT OF LEGAL AFFAIRS, STATE OF FLORIDA,

Plaintiff,

VS.

CASE NO: 50-2007-013940XXXXMB AD

WORLD AVENUE U.S.A., LLC, a Delaware Limited Liability Corporation, Successor by Merger to NIUTECH, LLC, a Florida Limited Liability Corporation, and NIUNIU JI, an individual.

Defendants.

### PLAINTIFF'S NOTICE OF SERVING SECOND AMENDED COMPLAINT

The Plaintiff, OFFICE OF THE ATTORNEY GENERAL, DEPARTMENT OF LEGAL AFFAIRS, STATE OF FLORIDA (hereinafter, "ATTORNEY GENERAL'S OFFICE"), serves notice that it has served and filed a Second Amended Complaint, attached hereto with Exhibits.

Respectfully submitted,

BILL McCOLLUM, ATTORNEY GENERAL

Jeffrey M. Dikman

Senior Assistant Attorney General

Florida Bar No: 274224

OFFICE OF THE ATTORNEY GENERAL

1515 North Flagler Drive, Suite 900

West Palm Beach, FL 33401 Telephone: 561-837-5000 Facsimile: 561-837-5109

### CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by regular US Mail, first class postage prepaid, this 30th day of August, 2007 to Defendants WORLD AVENUE, U.S.A., LLC and NIUNIU JI, c/o:

- (1) GREENBERG, TRAURIG, P.A.; Attn: Mark Schnapp and Andres K. Rubinoff, 1221 Brickell Ave., Miami, FL, 33131 (and to <a href="mailto:schnappm@gtlaw.com">schnappm@gtlaw.com</a> & rubinoffa@gtlaw.com) and;
- (2) GREENBERG, TRAURIG, P.A., Attn: Kenneth Horky, and John L. McManus, 401
  East Las Olas Blvd., Suite 2000, Ft. Lauderdale, FL 33301 (and to <a href="https://horkyk@gtlaw.com">horkyk@gtlaw.com</a> and <a href="mcmanusi@gtlaw.com">mcmanusi@gtlaw.com</a>)

Jeffrey M. Dikman, Sr. Asst. Atty. General

Florida Bar #274224

IN THE CIRCUIT COURT OF THE 15TH JUDICIAL CIRCUIT IN AND FOR PALM BEACH COUNTY, FLORIDA

OFFICE OF THE ATTORNEY GENERAL, DEPARTMENT OF LEGAL AFFAIRS, STATE OF FLORIDA,

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Defenda	ants.
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### SECOND AMENDED COMPLAINT

The Plaintiff, OFFICE OF THE ATTORNEY GENERAL, DEPARTMENT OF LEGAL AFFAIRS, STATE OF FLORIDA (hereinafter, "ATTORNEY GENERAL'S OFFICE"), files this Complaint and states:

### Jurisdiction and Venue

- This Second Amended Complaint is brought pursuant to Florida's Deceptive and Unfair Trade Practices Act, Chapter 50l, Part II, Florida Statutes (2007) (hereinafter, "FDUTPA") and also under §817.415, Fla. Stat. ("The Florida Free Gift Advertising Law").
- 2. This Court has jurisdiction pursuant to the provisions of FDUTPA and also pursuant to the Florida Free Gift Advertising Law.
- 3. Plaintiff is an enforcing authority of FDUTPA as defined in Chapter 50l, Part II, Florida Statutes, and is authorized to seek restitution, injunctive and other statutory relief

pursuant to this part. Plaintiff is also an enforcing authority under the Florida Free Gift Advertising Law and is authorized to seek injunctive relief under that part.

- 4. The statutory FDUTPA violations alleged herein occurred in or affected more than one judicial circuit in the State of Florida. Additionally, the State Attorney has deferred to the jurisdiction of this office, in writing and a true and correct copy of that deferral letter is attached hereto, as Exhibit "I."
- 5. Plaintiff has conducted an investigation, and the head of the enforcing authority,
  Attorney General BILL McCOLLUM, has determined that an enforcement action serves the
  public interest. A true and correct copy of said determination is attached hereto and incorporated
  herein as Plaintiff's Exhibit "II" to this Complaint.
- 6. Defendants, at all times material hereto, engaged in "trade or commerce" within Florida, within the meaning of §501.203(8), Fla. Stat. (2007). Unless otherwise specified, whenever the phrase "all times material hereto" is used in this Complaint, it references the time period from 2004 to the present.
- 7. Defendants, at all times material hereto, solicited consumers within the definitions of Section 501.203(7), Florida Statutes (2007).
- 8. The Circuit Court has jurisdiction over this action pursuant to §§501.207 and 817.415, and 26.012, Fla. Stat. (2007).
- 9. Venue properly lies in Palm Beach County, Florida because the actions complained of arose from activities within Palm Beach County, Florida, and this is also where the corporate defendants have been headquartered, at all times material hereto. Defendant Niuniu Ji has also resided within Florida during the vast majority of the material time period (during which the

allegedly wrongful activities took place), although he has relocated to the US Virgin Islands within the last several months, commuting frequently back and forth to Palm Beach County, Florida, where the business remains headquartered as of this date. Additionally, a prior lawsuit to enforce the Attorney General's investigative subpoena was filed in Palm Beach County, Case No. 2007 CA 009272XXXXMB AO.

10. All conditions precedent to the commencement of this action have been met.

### **Identity of Parties**

- 11. The ATTORNEY GENERAL'S OFFICE is an enforcement authority under Chapter 501, Part II, Fla. Stat. (2007), otherwise known as Florida's Deceptive and Unfair Trade Practices Act (hereinafter, "FDUTPA") and also under §817.415, Fla. Stat. ("The Florida Free Gift Advertising Law"). The ATTORNEY GENERAL'S OFFICE has the power and authority, among other things, to issue investigatory subpoenas and to bring enforcement actions.
- 12. Defendant WORLD AVENUE, LLC, is a Delaware Limited Liability Company. It is the successor by merger to NIUTECH, LLC, a Florida Limited Liability Company. As reflected in Defendants' filings with the Florida Secretary of State, WORLD AVENUE, LLC has formally changed its name to THEUSEFUL, LLC. That is, THEUSEFUL, LLC is not registered with the Florida Secretary of State as a separate and distinct entity from WORLD AVENUE, LLC. These Defendants have been headquartered, at all pertinent times, in Palm Beach County, Florida.
- 13. Defendant NIUNIU JI is an individual over the age of 21 who was residing, during the vast majority of the material time period, in Palm Beach County, Florida. and who frequently conducts business activities in Palm Beach County, Florida. He has recently relocated

his residence to the U.S. Virgin Islands. At all times material hereto, he was the Chief Executive Officer for the Defendant corporations and as such, he owned, managed or controlled the activities of the Defendant corporations.

### **Factual Overview**

- 14. On or about May 22, 2006, after receiving consumer complaints, and after reviewing Defendants' internet websites, the ATTORNEY GENERAL'S OFFICE, through its West Palm Beach Bureau, commenced a civil investigation (AG#L06-3-1089) pursuant to §501.206, Fla. Stat. (2007), into Defendants' internet marketing activities. That investigation has principally focused on Defendants' misusage of the word "FREE" in its various advertising and on its failure to clearly and conspicuously disclose the various terms and conditions for obtaining "FREE" gifts or rewards.<sup>1</sup>
- 15. Defendants have, at all pertinent times, been engaged in the internet business of lead generation. That is, Defendants sell consumers' personal contact information (name, address, phone, etc.) to third parties.
- 16. Defendants also receive revenue by directing internet traffic to various third party vendor websites. The amount of compensation for each transaction depends upon the agreement

¹On or about March, 2007, the ATTORNEY GENERAL'S OFFICE, through its Tallahassee Bureau, commenced a separate civil investigation (AG#L07-3-1044), into the marketing and billing activities of AzoogleAds.com, Inc. and its various advertising affiliates, relating specifically to one type of advertisement: cellular telephone ringtone offers. Although that investigation also involves misusage of the word "FREE," it presents additional issues, additional facts under investigation, and additional parties. Notwithstanding any other provision of this pleading, any advertising issues relating to cellular telephone ringtone offer are not currently before this Court. Those issues could either be addressed by amended pleading at the appropriate time, or addressed by separate action filed against various parties, including Defendants, or resolved in another appropriate manner.

between Defendants and the particular vendor and also, upon whether the consumer makes a purchase or enters into some other economically valuable transaction with the third party vendor, such as agreeing to accept a magazine trial subscription or a visa card.

17. Consumers typically come into contact with Defendants either by receiving an e-mail solicitation, or an internet "pop-up" or by doing a search on Google or some other search engine, in which Defendants' advertisement appears as a sponsored link. Defendants use a wide variety of trade names<sup>2</sup> when contacting consumers, but the gist of each advertisement is believed to be always the same: that consumers can receive "free" merchandise if certain program requirements are met. A sample of one of Defendants' many advertisement is attached hereto, as Exhibit "A." (See, page1 of attachments. All attachments are continuously paginated in lower right hand corner, for easier reference).

<sup>&</sup>lt;sup>2</sup>The Useful, LLC, Jinius Corporation, Net Radiance, The Useful.com (d/b/a Emarket Reseearchgroup, Netprime, Theuseful, Theuseful.com, Earn-Free-Gifts, Get a Gift Online, Online Easter Gifts, Great Gift Rewards, Funny Free Clips, America's Top Brands, Your Smart Rewards, Incentive Reward Center, Superb Rewards, Consumer Incentive Reward, Get Your Free Bracelet, Online Gift Rewards, Premiere Gift Center, Your Exclusive Rewards, Online Mother's Day Gifts, United Opinion Panel, Consumerincentive promotion, Mychoicerewards.com, Incentivegiftcenter.com, Productopinionpanel.com, 123specialgifts.com, Topgiftincentives.com, Exprewards.com, Myselectgifts.com, Incentive gift center, My choice rewards, Product Opinion Panel, 123 Special Gifts, Top Gift Incentives, My Select Gifts, Program Reward Center, Online Reward Center, Choice Survey Group, My Premium Rewards, American Survey Panel, Online Survey Panel, EMarket Ads, National Survey Panel, Credit for 1 Year, Consumer Taste Panel, Brand Survey Panel, Shield Your PC, National Issue Panel, Smart Gift Rewards, My First Savings Bond, My Great Rewards, Premium Products Online, Consumer Gift Center, Exclusive Gift Center, Exclusive Gift Cards, My Great Incentives, Consumers Choice Rewards, Reward Gift Center, My Cool Rewards, Top Choice Incentives, My Exclusive Rewards, My Supreme Rewards, Premium Holiday Gifts, Reward Center USA, Exp Rewards, Jinius, Free Hot Gifts, I Got My Free Gift, Hot Gift Zone, Online Promo for You.

- 18. The usage of the word "free" or similar terms in advertising, has historically been the subject of repeated abuse. For this reason, the usage of the term "free" and similar terms is the subject of both an FTC regulation and a Florida Statute. Any violation of an FTC regulation constitutes a "per se" violation of FDUTPA. Additionally, any violation of the Florida Free Gift Advertising Law constitutes a "per se" violation of FDUTPA. See, §§ 817.415(6) and 501.203(3), Fla. Stat. (2007).
- 19. The Florida Free Gift Advertising Law, §817.415, Fla. Stat., requires, among other things, that advertising in which items are offered as free with conditions or obligations necessary to acceptance shall "include a clear and conspicuous statement of any such conditions or obligations . . ." This Florida statutory requirement is entirely consistent with the FTC standards governing FDUTPA. However, the FTC regulations, publications, and case law provide Florida and Federal Courts with more detailed guidance on how to apply the "clear and conspicuous" standard in various factual contexts, including in the dot.com context.
- 20. The Office of the Attorney General opened its investigation to determine, among other things, whether promotional merchandise was really being given away "free," and, if not, to determine whether the terms and conditions for receiving the promotional items were clearly and conspicuously disclosed, in a manner which would not be likely to mislead consumers.
- 21. Additionally, the Office of the Attorney General sought to determine whether there were any unfair obstacles or impediments which would prevent consumers from receiving promotional gifts to which they would be entitled or to which they would reasonably believe themselves to be entitled.

### Facts Concerning Defendants' "Registration Path"

- 22. Defendants' various e-mail, pop-up and other solicitations each contained a hyperlink which directed the consumer to the "landing page" (i.e., home page) of the Defendants' website.

  A copy of a sample "landing page" is attached hereto as Exhibit "B." (Pgs. 2-3 of attachments).

  The "landing page" gave the consumer two basic choices how to proceed:
  - (a) The consumer could immediately begin the process of registering for their "free" gift, by entering their zip code and clicking "Here to Continue." Entering a zip code and clicking "Here to Continue" began a process known as entering the "registration path," or;
  - (b) The consumer could, before entering his zip code and entering the registration path, obtain further details on program terms and conditions, by clicking on certain hyperlinks which were shown in smaller print, at the bottom of the landing page, and which were labeled "help" and "terms and conditions."
- 23. If a consumer clicked on "Help," he proceeded to a section of the website entitled "Program Details." A true and accurate copy of "Program Details" is attached hereto, as Exhibit "C." (Pgs. 4-10 of attachments). If the consumer clicked on "Terms and Conditions," he proceeded to another section of the website, attached as Exhibit "D" (Pgs 11-17 of attachments).
- 24. Neither the "Program Details" nor the "Terms and Conditions" sections of Defendants' website clearly, conspicuously and unambiguously disclosed the following material facts:
  - (i) That all or most "free" gifts required the consumer to make one or more cash purchases, not just to accept potentially no-cost offers such as free trial period subscriptions or no-annual fee credit cards. Defendants' website described free trial subscriptions and no annual fee credit cards as examples of the types of "offers" which were included in the registration process for obtaining a free gift, without further disclosing that these types of no-cost or low-cost offers would be insufficient to obtain the "free" gift which had been advertised, unless cash purchases were also made.;

- (ii) That the combined dollar amount of purchases required to receive a free gift could exceed the retail cost of the "free" gift;
- (iii) That the total cost of required purchases, necessary to obtain a "free" gift would not be disclosed to the consumer at the commencement of the registration process. Instead, that consumers would be asked to sign up for multiple "offers," only discovering after the fact whether the number of purchases made up to that point satisfied program requirements;
- (iv) That if the consumer abandoned the registration process after signing up for trial subscriptions and visa cards, or after making purchases (but still before knowing the total cost necessary to obtain his "free"gift) that there would be no "opt-out" button or other process for the consumer to easily cancel the numerous transactions;
- (v) That the registration process takes several hours on the computer to complete, not including time spent submitting follow-up documentation;
- (vi) That acceptance of any offers involving "free" trial periods would result in automatic monthly billings to accounts, without any further authorization, unless the consumer takes affirmative steps to cancel (hereinafter, "negative option disclosures").
- 25. When a consumer proceeded down the "registration path," he first completed what Defendants called a "survey." The "survey" was not a simple questionnaire, but rather, a series of dozens of advertised products and services, presented one at a time, wherein the consumer could either accept or reject each offer.
- 26. After completing the lengthy "survey," the consumer would then reach a web page congratulating him on reaching the "Last Step." He would be told that if he accepted a specified number of additional offers further listed below that he would receive his "FREE" reward.
- 27. An example of the "Last Step" web page is attached hereto, as Exhibit "E." (Pgs 18-20 of the attachments). The attached web page advised the inquiring consumer that he could obtain a free Compaq Presario Notebook Computer by just accepting 2 of the listed offers, even though these listed offers included no-cost offers (such as a Discover Card).

- 28. The "Last Step" page was deceptive and unfair because this page was not the last page at all. It appeared on a series of offers labeled "Silver." There were two additional pages of offers (i.e., "Gold" and "Platinum") which had to be completed to obtain any reward.
- 29. A managerial level employee of the Defendant companies, named Jeff Love, complained to Niuniu Ji about this deceptive "Last Step" advertising and confirmed his complaint by e-mail dated 11/17/04. However, Niuniu Ji and the Defendant companies never corrected the deceptive advertising statement.
  - 30. A true and correct copy of the 11/17/04 e-mail is attached hereto, as Exhibit "F."
- 31. The "Last Step" advertising claim was not the only deceptive or unfair claim made in Defendants' advertising. Defendants' entire method of operation (i.e., advertising of a "FREE" reward) is deceptive and unfair because Defendants have already represented, in response to a prior subpoena, that these types of no-cost trial offers do not, in and of themselves, qualify anyone for a "free" laptop, I-pod or any of the other expensive advertised gifts, without actual cash purchases being made in addition. See also, e-mail from Jeff Love to Niuniu Ji dated 11/3/04, Exhibit "G" (pg. 23 of exhibits) and e-mail from Jack Owen to Niuniu Ji dated 11/27/04, Exhibit "H" (pg. 24 of exhibits) reflecting company's knowledge of its own misleading practices.

### Facts Concerning Defendants' Apparent Concealed Efforts to Gradually Move Operations Outside Florida Jurisdiction and Perhaps Outside US Jurisdiction

32. At some point after the ATTORNEY GENERAL had already commenced its investigation (i.e., after 5/22/06), and with full knowledge of the pendency of the investigation, NIUNIU JI began forming sibling corporations in the US Virgin Islands and also in Bermuda,

which is a foreign country. At some time within the past several months, NIUNIU JI relocated to the US Virgin Islands.

- 33. The names of the Virgin Island Corporations are: INTREPID INVESTMENTS, LLC WARWICK INTERACTIVE, LLC and BRISTOL INTERACTIVE, LLC.
  - 34. The names of the Bermuda Corporation is WORLD AVENUE BERMUDA, LLC.
- 35. Defendants first disclosed to the ATTORNEY GENERAL that Virgin Island and foreign entities had been formed, and that NIUNIU JI had relocated to the Virgin Islands, after the ATTORNEY GENERAL had independently learned these facts from a Virgin Islands official.
- 36. The ATTORNEY GENERAL's office first learned of the personal and corporate relocation efforts, on August 15, 2007, when it was contacted by authorities from the US Virgin Islands, who were conducting a due diligence inquiry concerning the company's operations and who wanted to learn more about the ATTORNEY GENERAL's investigation before awarding various tax incentives for the company to relocate its operations to the US Virgin Islands.
- 37. The Defendant corporation had applied to the U.S. Virgin Islands Economic

  Development Authority for various tax credits, which have not yet been granted and which may
  never be granted. The ATTORNEY GENERAL's office is currently seeking to ascertain
  whether its' investigation was disclosed to the Virgin Islands authorities at the time of the initial
  application for tax incentives, or whether the it was disclosed at a later point in time after the
  Virgin Island Authorities had independently learned of the investigation, in a Google search.

  Defendants did not timely inform the ATTORNEY GENERAL's office concerning the Virgin
  Islands relocation efforts, and they only disclosed these facts after it became clear that the

ATTORNEY GENERAL's office had independently learned of these efforts. The ATTORNEY GENERAL's office is seeking to determine whether the same pattern of non-disclosure existed in the Virgin Islands application.

- 38. When Defendants learned that their business might not receive relocation tax incentives from the Virgin Islands, their authorized representatives informed Virgin Islands
  Officials that the company could simply move its' operations to Bermuda, and further informed Virgin Islands Officials that NIUNIU JI had already incorporated a company under the name of WORLD AVENUE BERMUDA, LLC.
- 39. Although Defendants assert that the entire relocation and formation of new corporations is tax driven, and that there is no intent to avoid Florida or federal jurisdiction, Defendants pattern of gradually and secretly relocating outside of Florida, and perhaps eventually to Bermuda or some other foreign destination, gives the ATTORNEY GENERAL grave concern, particularly where it was done without informing the ATTORNEY GENERAL.
- 40. The Court should take emergency steps to insure that Defendants post bond as a condition of further efforts to relocate outside Florida's jurisdiction or to relocate assets outside the jurisdiction. Otherwise, any money judgment or injunctive relief could prove either unenforceable or extremely costly and difficult to enforce.

### COUNT 1

### DECEPTIVE AND UNFAIR TRADE PRACTICES CHAPTER 501 PART II, FLORIDA STATUTES

41. Plaintiff adopts, incorporates herein and re-alleges paragraphs 1 through 40 as if fully set forth below.

- 42. Chapter 501.204(1), Florida Statutes, declares that unfair or deceptive acts or practices in the conduct of any trade or commerce are unlawful.
- 43. At all times material, Defendants engaged in various deceptive and unfair trade practices, as set out further herein, in willful violation of Chapter 501, Part II, Florida Statutes (2007). Among said acts and practices were the following:
- 44. The Defendants' advertising claims offering "FREE" merchandise are false, grossly exaggerated or misleading.
- 45. The Defendants' advertising claims assuring consumers that they have reached the last or final step (i.e., "Last Page" assurances) are false, grossly exaggerated or misleading.
- 46. The acts and practices of the Defendants, as herein alleged, have been injurious to the public and have resulted in damages thereto and as to Defendants' competitors, constitute unfair and deceptive acts and practices and/or unfair methods of competition, within the intent and meaning of Section 501 Part II, Florida Statutes. Said acts and practices further constitute unfair and deceptive acts and practices within the intent and meaning of the Federal Trade Commission Act and pursuant to the standards of unfairness and deception set forth and interpreted by the Federal Trade Commission and federal courts.
- 47. Defendants' activities violate FDUTPA, are not exempt under FDUTPA, and should be enjoined.
- 48. Defendants "should have known" that their acts and practices were unfair or deceptive, within the meaning of FDUTPA. See, for example, Exhibits "G" and "H."
- 49. Defendants also had actual knowledge that their acts and practices were unfair or deceptive. See, for example, Exhibits "G" and "H."

50. Consumers have suffered injury from Defendants' conduct.

WHEREFORE, Plaintiff requests this Court to:

- (a) enter an order permanently enjoining the Defendants, its agents, employees, or any other persons who act under, by, through, in concert with or on behalf of any of the Defendants from engaging in the business of internet lead generation, incentivized marketing, or any other internet based business;
- (b) alternatively, the Court should enter an order permanently enjoining the Defendants, its agents, employees, or any other persons who act under, by, through, in concert with or on behalf of any of the Defendants from using the word "FREE" in any advertising or marketing materials (including but not limited to websites, e-mails and banners) or any words to similar effect, such as "COMPLIMENTARY.";
- (c) alternatively, enter an order permanently enjoining the Defendants, its agents, employees, or any other persons who act under, by, through, in concert with or on behalf of any of the Defendants from using the word "FREE" in any advertising or marketing materials (including but not limited to websites, e-mails and banners), or any words to similar effect, such as "COMPLIMENTARY," unless there is a clear and conspicuous adjacent disclosure, in equal sized print, that obtaining a "FREE" or "COMPLIMENTARY" item requires a cash purchase;
- (d) enter an order requiring Defendants to comply with all FTC regulations governing negative option disclosure;
- (e) enter an order requiring Defendants to clearly and conspicuously disclose the extensive time necessary to complete the process;

- (f) enter a temporary injunction upon motion, and waive bond in connection with the entry of the same;
- (g) require Defendants to post cash bond as a condition of further relocation efforts, either of assets or of business operations, in a sufficient amount to adequately ensure that any judgment obtained in this action would be collectable, after examining Defendants' tax returns, which are anticipated to reveal tens of millions in annual net profit or income;
- (h) award actual damages to all consumers who are shown to have been injured in this action, pursuant to Section 501, Part II, Florida Statutes (2007);
- (i) award reasonable attorney's fees and costs to Plaintiff herein, pursuant to Section 501.2105, Florida Statutes (2007);
- (j) assess against the Defendants herein civil penalties in the amount of Ten Thousand Dollars (\$10,000.00) for each act or practice found to be in violation of Chapter 501, Part II, Florida Statutes (2007) and;
  - (k) Such other and further relief as is just and proper.

### COUNT II VIOLATIONS OF FLORIDA FREE GIFT ADVERTISING LAW

- 51. Plaintiff adopts, incorporates herein and re-alleges paragraphs 1 through 50 as if fully set forth below.
- 52. Section 817.415, Florida Statutes provides that any advertising in which items are offered as "free" with conditions or obligations shall include a "clear and conspicuous statement of any such conditions or obligations."

- 53. Based on the facts set forth above, it is clear that Defendants' disclosures of various material terms and conditions are neither "clear" nor "conspicuous." In particular, Defendants' advertisements fail to adequately insure that all consumers will be made aware:
  - (a) that they will have to buy something to obtain all or most of the advertised products;
  - (b) how much it will all cost;
- (c) that obtaining a free gift requires spending several hours on the computer and, in addition, follow up time submitting various proof of purchase documentation, including documentation reflecting purchases for which there is no reasonable dispute, based on Defendants' own business records, that the purchases were made;
- (d) that consumers will become subject to various recurring monthly legal obligations, even when entering a free "trial period" arrangement, unless they take specific time-consuming steps to affirmatively opt out (i.e., "negative option disclosures");
- (e) that none of the "survey" offers even count toward meeting the required number of "Silver," "Gold" or "Platinum" offers.
- 54. Defendants failed to "clearly and conspicuously" disclose the material terms and conditions governing "negative options," as required by FTC regulation.
- 55. The Defendants' advertising claims, assuring consumers that they have reached the last or final step (i.e., "Last Page" assurances), create a likelihood of confusing consumers as to the material terms and conditions, by making them think they are at the final step (which is "Platinum" offers) when they are really at the third to the last step ("Silver" offers).

56. The acts and practices of the Defendants, as herein alleged, have been injurious to the public and as to Defendants' competitors.

WHEREFORE, Plaintiff requests this Court to:

- (a) enter an order permanently enjoining the Defendants, its agents, employees, or any other persons who act under, by, through, in concert with or on behalf of any of the Defendants from engaging in the business of internet lead generation, incentivized marketing, or any other internet based business;
- (b) alternatively, enter an order permanently enjoining the Defendants, its agents, employees, or any other persons who act under, by, through, in concert with or on behalf of any of the Defendants from using the word "FREE" in any advertising or marketing materials (including but not limited to websites, e-mails and banners) or any words to similar effect, such as "COMPLIMENTARY.";
- (c) alternatively, enter an order permanently enjoining the Defendants, its agents, employees, or any other persons who act under, by, through, in concert with or on behalf of any of the Defendants from using the word "FREE" in any advertising or marketing materials (including but not limited to websites, e-mails and banners), or any words to similar effect, such as "COMPLIMENTARY," unless there is a clear and conspicuous adjacent disclosure, in equal sized print, that obtaining a "FREE" or "COMPLIMENTARY" item requires a cash purchase;
- (d) enter an order requiring Defendants to comply with all FTC requirements governing negative option disclosures;

- (e) enter an order requiring Defendants to clearly and conspicuously disclose the extensive time necessary to complete the process;
- (f) enter a temporary injunction upon motion, and waive bond in connection with the entry of the same;
  - (g) Such other and further relief as is just and proper.

Respectfully submitted, BILL McCOLLUM, ATTORNEY GENERAL

Jeffrey M. Dikman

Senior Assistant Attorney General

Florida Bar No: 274224

OFFICE OF THE ATTORNEY GENERAL

1515 North Flagler Drive, Suite 900

West Palm Beach, FL 33401 Telephone: 561-837-5000 Facsimile: 561-837-5109

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PASE 82



OFFICE OF THE

STATE ATTORNEY

PIPTEENTH REPICIAL CIRCUIT OF PLORIDA IN AND FOR PALM BLACK COUNTY

BARRY E. RRISCHER STATE ATTORNEY

August 17, 2007

Joffrey M. Dikman Senior Assistant Attorney General Office of the Attorney General Economic Crimes Division 1515 North Flagler Drive. Suite 900 West Palm Beach. FL. 33401

Re: World Avenue U.S.A., LLC and Niuniu Ji

Dear Mr. Dikman;

The Office of the State Attorney has reviewed your draft civil complaint, which alleges that World Avenue U.S.A., LLC and Niuniu Ii have violated Chapter 501, Part II, Fla. Stat.

Pursuant to Section 501.203(2), Pla. Stat., we hereby confirm our decision to defer any civil jurisdiction to the Florida Attorney General. Our core mission has been, and continues to be, criminal prosecutions, rather than civil actions. For this reason, we have determined that it would be more efficient for the Plorida Attorney General to commence any civil action, if your agency determines that a civil action would be appropriate.

Very muly yours.

Preston Migndoll

Assistant State Attorney Chief, Economic Crimes and

Crimes Against the Elderly Unit

cc: SAO file

401 N. Oraid Highway, West Paim Beach, Florida 33401-4209 (561) 355-7100

ECONOMIC CRIMES UNIT

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358-488-4463 36/20/2887 13:45 IN THE CIRCUIT COURT OF THE FIFTESNIH JUDICIAL CIRCUIT. IN AND FOR PAIM BEACH COUNTY, FLORIDA

OFFICE OF THE ATTORNEY GENERAL, DEPARTMENT OF LEGAL AFFAIRS, STATE OF FLORIDA,

Plaintlet,

Case No.:

MORID AVENUE U.S.A., ILC, a Delaware Limited Liability Corporation, Successor by Berger to NIUTSCH, LLC, a Plorida Limited Liability Corporation, and NIUMIU JI, an individual.

Defendants.

### DETERMINATION OF PUBLIC INTEREST

COMES NOW, BILL MCCOLLUM, ATTORNEY GENERAL, STATE OF

FLOAIDA, and states:

 Pursuant to Section 20.11, Florida Statutes (2007), I am the head of the Department of Legal Affairs, state of Plorida (Bereinafter referred to as the Department).

:

2. In this matter, the Department seaks acrual damages on behalf of one or more consumers caused by an acc or practice performed in violation of Chapter 501, Part II, Florida Statutes (2007).

3. I have reviewed this matter and I have datermined that an enforcement action serves the public interest.

Dated: 06/20/2001

BILL MCCOLLUM ATTORNEY GENERAL STATE OF FLORIDA

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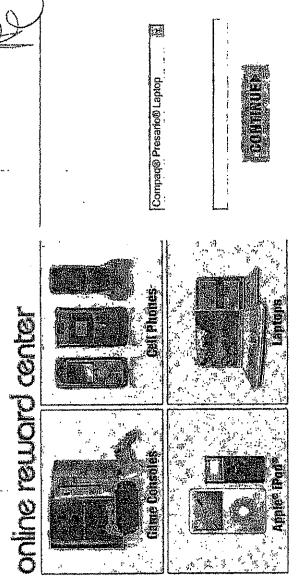
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1 Page 1 of 7 Cantact Us Testimonials Gift Status मध्यम onlinerewardcenter Help Desk

### Program Details

### How Does This Program Work?

("Company"). By applying on the Sike, consumers can attempt to qualify to receive a variety of gifts from us ("Gift") after fulfilling the applicable Program participation requirements. The Program, Program Requirements and any and all other aspects of the Site, are governed by participation requirements. The Program, Program Requirements and and other aspects of the Site, are governed by the Site James and Conditions. The Area and Conditions of this page. To the extent that anything connained ferrein contradicts of is in any way theoretisent with the Terms and Conditions, the Terms and Conditions shall control in all Certain incentive promotion programs (each, a "Program") are made available on this website ("Site"), as operated by Net Radiance, the Site's owner

Qualification for Gifts is based on satisfactory completion of a requisite number of Offers include Company Offers and third party Offers. Some Offers are hasted on the Company's websites, and others are hosted by the third party adventisers that participate in our parent ["Third party Partners"] are offers from third party adventisers who pay us to send consumers to their websites, where these consumers carefully adventisers who pay us to send consumers to their websites, where these consumers should not be accounted to the requisite office of their programs. We reward consumers with the applicable Gift with free shipping the exchange for satisfactory completion of the requisite number of Offers and adhering to all of the applicable Program. Requirements!

By praviding your personal contact information by and through the Site, you grant Company, and its Third Party Partners and other affilibtes and third parties, the right to use such information for any and all purposes set forth in the privacy policy ("Privacy Policy"). To access our Privacy Policy, please elick the link at the bottom of this page. To the extent that anything contained harein, or in the Terms and Conditions, contradicts or is in any way inconsistent with the Privacy Policy, the Privacy Policy shall control in all respects.

### 3 Easy Steps to Get Your Gift

To receive the Gift associated with the applicable Program, you must complete the following steps:

1. Register for your Membership with us by providing accurate, valid and complete contact information (you must provide your full legal name, postal address, land line or mobile telephone number and valid e-mail address) as requested so that we know where to ship your Gift, and other commercial communications as set forth in the Privacy Policy. You will not receive your Gift if you provide false, invalid or incomplete information during the registration process or thereafter 2. For this promotion, Toshiba vs. Gateway, you must complete a total of 10 offers as follows: Page 1 - complete any 2 offers; Page 2 - complete any 2 offers to get your gift. You must complete the Program exactly as indicated on each applicable page of the Site

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and in the applicable Program Requirements in order to complete the Program currently featured on the SRe (the "nocentive GiR"). If you do not correctly, and fully, complete the number of Offers required on each page, you will not be entitled to a Gift. If you have any questions, please contact us.

Examples of Offers required by the Program Requirements of our Third Party Partners include, but are not limited to, trial offers, credit cards, free quote requests, product offers, service offers and other fow-cost or commercial Offers. Typically, there are a variety of Offers presented for your selection on the applicable pages of the Site - some Offers require a purchase to be made, while others are free trials that convert to paying obligations if not canceled or free applications that do not require an initial purchase (and can be cancelled without obligation if you do not want to consent to the purchase after the free period ends).

To complete' an Offer, you must sign up for the applicable Offer, get approval for your application from the applicable Third Party Partner, (where applicable) get activated by the applicable Third Party Partner for such Third Party Partner so offer and meet any and all other conditions and steps required by such Third Party Partner for that Offer, For some credit card Offers, the card must be activated by making a purchase, balance transfer or cash advance in order for the Offer to be considered 'campleted' When our Third Party Partners report to us that you have completed the requisite number of Offers associated with the Program, to their full and complete satisfaction, which they may withhold for any reason in trier safe discretion, your account ("Member Account") will be updated accordingly and you will receive a clift redemption voucher ("Sift Redemption Voucher") from us. It will typically take between four (4) to six (6) weeks before we get confirmation of your completes associated with the subject Program from the applicable Third Party Partners. The GRL Status section of your Hember Account shall indicate the results of this process, so please be patient and be sure to offer the Gift Status section of your Member Account regularly. Be sure to print out and keep the pages showing that you have signed up for each Offer as you complete same.

3. Check the GiR Status section of your Mamber Account at least weekly. Print out and mail your GiR Redemption Veucher when you receive same in your Member Account. Be sure to check the GiR Status section of your Member Account regularly so that you know when your GiR Redemption Voucher is available for you to print out, compiete and mail in for your GiR. You must send in your Gift Redemption Voucher within ninety (90) days after your GiR Redemption Voucher is made available to you in the Gift Status section of your Member Account or your Gift Redemption Voucher will expire and you will not such exceed your Gift. Once you have sent in your Gift Redemption Voucher, the Gift Status section of your Member Account will be updated. Sets to keep a copy of your Gift Redemption Voucher. Upon our receipt of your properly completed Gift Redemption Voucher, it will take six (6) to eight (8) weeks to stip you your Gift, Please be patient.

fulfillment process, the Programs and any other matters associated with the Site, please review our Terms and Conditions by clicking on the link at the bottom of this page. You can reach our Customer Service Department by clicking the Contact Us link on this page. Please do not contact our Tiring on the link at the Partners regarding your Giff fulfillment status. The Third Party Partners are solely responsible for their Offers, Program Requirements, refunds, products, cancellations and related customer service. Please do not contact us regarding Third Party Partners's Offers, products and/or services.

### Frequently Asked Questions

1. Are the programs legitimate?

Yes, Our partnarships with Third Parby Panners seeking to acquire new consumers enable us to give away the Gifts. We have sent tens of thousands of Gifts to consumers over the years. Essentially, our advertisers cover the costs of your Gift, including shipping and handling.

2. How much will the Gift cost me?

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Your Gift, Including shipping and handling, is free upon completion of the requisite Offers associated with each Program and Gift. Some Third Party Partners may require you to make purchases, or sign up for free trials or memberships, if not carricled within the given time period, Please be sure to review the Program Requirements of each Offer for specifics on costs and other conditions for fulfilling the requirements.

### 3. How do I get my Gift?

Ploase read the Terms and Conditions and this document, the Program Requirements, carefully for details on how to receive your Gift. The Terms and Conditions can be found by cliciding the link at the bottom of this page.

### 4. What are "Offers"?

Offers may include free trials that may convert to charges for the applicable products, or services, if not canceled, free quotes, purchases of products, services or paying membership applications. Your completion of the Offers associated with the Program helps you to qualify to receive your Gift from us.

## 5. How many Offers do I have to complete to get my Glft?

Each Pregram requires the completion of a set number of Offers on up to three (3) Offer pages, as well as other conditions set forth in the Terms and Conditions and applicable Pregram Requirements, if any (Example: Page 1 may say "Complete two (2) Offers on Page 1," Page 2 may say, "Complete six (6) Offers on Page 2," and Page 3 may say, "Complete six (6) Offers on Page 3"). We include a variety of Offers on each page so that you can choose the (4) Offers on Page 2, and Fage 3 in Offers that you find most altractive,

## 6. How often do you change the Offers on each page?

The Offers on each page change periodically. We strive to give you a variety of choices to fit your interests. We encourage you to check back often with us for additional Offers that may interest you.

### 7. How do I complete an Offer?

purchase products and/or services, sign up for a paying membership or participate in a trial offer for products, services or membership that may convert to payment obligations if not conceled within the free trial period. Others require approval or activation of an account (For some credit card-related Offers, the card must be activated by making a purchase, transferring a halance or getting a cash advance for the applicable Offer to be considered "complete"). Be sure to keep a copy of any documentation that confirms your completion of an Offer, such as receipts, shipping labels, credit card statements and/or other valid proofs of purchase. In order to complete an Offer, you must meet all of the conditions and steps associated with each such Offer. Some Third Party Partners require you to

## . Ones the survey I filled out in the beginning count towards my total completed Offers?

Mo. The purpose of the survey is to learn about your intercats, so that we can provide you with information and future marketing materials and Offers that. At your personality and illestyle.

## 9. I completed Offers, but they are not showing up in your system. Why?

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passed from the line that you believe that you completed the applicable Offer, and it is still not showing up in our system, please contact our friendly Customer Service team. We recommend checking the Gift Status page in your Nember Account weekly. It is also recommended that you keep a copy of any documentation that confirms completion of an Offer in order to help you get your Gift on time. \*\* Offers will show as "completed" on your GM Status Page after we receive notification from the applicable Third Party Partner itlat you have met the subject Cifer requirements. Once we receive confirmation, the status Will change from "Not Reported" to "Completed." While all credit cards require approval, some may require additional activation and a purchase before the underlying Offer shows up as "Completed" in your Nember Account area. may take four (4) to six (6) weeks before we receive confirmation from the applicable Third Party Pertner, so please be patient. If six (6) weeks has

NOTE: It may take up to twenty-four (24) hours for the Gift Status page of your Member Account to update.

## 10. How will I know when I have qualified for my Gift?

A message stating, "You have qualified for your Gift" will be posted on the Gift Status Page in your Member Account, along with a Gift Redemption Voucher to the address listed on the voucher within ninety (90) days after yourGift Redemption Voucher for your records.

### 11. When will I get my GIR?

You should receive your Gift within six (6) to eight (8) weeks after mailing in your compieted Gift Redemption Voucher. If eight (8) weeks has passed since you mailed in your Gift Redemption Voucher, and you still haven't received your Gift, please contact our friendly Customer Service team.

# 12. How do I cancel a Membership, Offer, transaction, purchase or other agreement with a Third Party Partner?

Third Party Partners are solely responsible for their Offers, products and/or services and any associated refunds, cancellations and customer service. We are unable to assist with any of these matters.

## 13. Am I being spammed? / How do I unsubscribe fram receiving e-mail?

No. Our e-mails are not SPAM. We strictly comply with the guidelines established by the CAN SPAM Act of 2003, as amended. However, in exchange for your Gift, use of the Site and participation in the Programs, you agree to receive e-mail soldications from us, our 'filled party Patriners, as well as our other third party advertisers. To stop receiving e-mail from us, our filled Party Patriners and marketers. To stop receiving e-mail from us, our filled Party Patriners and party advertisers and marketers, please follow the instructions contained in our Privacy Policy. To access our Privacy Policy, giesse click the link at the bottom of this page.

### 14. Why am I getting Pop-Ups?

If you are getting an excessive number of Pop-Ups, it is possible that your computer has been infected by spyware and/or adviare. We DO NOT install any type of spyware or adware on your computer and disapprove of its use. Contact your internet service provider for instructions on removing such programs.

## 15. Can I change or update my contact information, including my e-mail address?

At this time, changes to your contact information, including your e-mail address, cannot be processed. Please make sure to retain the original e-mail address that you provided to us when you registered to become a Member in order to access your Member Account and check on your Gift status.

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### 16. Am Teligible to become a Homber?

To qualify to become a Hember, you must read the Terms and Conditions, Privacy Policy and any other applicable policies and agree to them in their entirely. In addition, you must be a person over eighteen (18) years of age who is a resident of the United States. To access our Terms and Conditions and/or Privacy Policy, please click the applicable link(s) at the bettom of this page. Imployees and relatives of the Company, and persons residing with such individuals, are not eligible to become Members, Only one Membership per person permitted. Corporations, businesses and governmental unities are also not eligible to become Members are privately per person be permitted. Corporations, businesses and governmental unities are also not eligible to become Members or otherwise participate. For purposes of this Agreement, "United States" shell be defined as the fifty (50) states of the Union and territories including Midway Islands, Puerto Rico, American Samna, Virgin Islands, Micronesia, Marshell Islands, Northern Meriana Islands, Plana and Guorn.



### 17. How many Gifts can I receive?

Currently, we allow only one (1) Gift per person. Only one Member Account, e-mail address, phone number and postal address per individual is permitted in connection with your use of the Site.

### 18. Do I have to pay taxes on my Gift?

To comply with federal and state tax codes, we report your receipt of any Gifts with an estimated value in excess of Six Hundred Collars (\$600) to the IRS. We must obtain your Social Security Rumber in order to do this. Federal and state (ax authorities will consider your Gift "income," Please visit www.ifs.gov for more information.

### 19. Can I change my Gift?

No. Once you have registered for a specific Gift, it cannot be changed.

### 20. How do I return to the Offer pages to review or finish the applicable Offers?

To return to any of the three Offer pages, simply click on the link provided on the GIR Status Page of your Member Account. From there, you can review and complete additional Offers to satisfy requirements for your Gift,

### 21. How do I check the status of my Gift?

To check your Gift status, please visit the Gift Status Page of your Member Account. Upon first completing an Offer, lite Offer may show up in your Gift Status Page as an "Offer Viewed," Once we receive confirmation from the applicable Third Party Partner that you have fulfilled all of the subject Offer requirements, the status will change from "Not Reported" to "Completed" on the Gift Status Page of your Member Account. If you choose not to complete the Offer will remain posted as "Not Reported." While all credit cards require any require additional activation and a purchase hefore the underlying Offer will show up as "Completed" on the Gift Status Page of your Member Account

### ZZ. If I cancel a membership, trial offer or other agreement with a Third Party Partner immediately after signing up, if applicable, will the associated Offer be considered "Completed?"

It depends. Some Third Party Partners may require you to sign up and make a purchase, activate an account or other condition for the applicable Offer to be considered "Completed." Some do not. Please review the specific Program Requirements associated with the applicable Offer for participation details.

Help Desk

23. Is there any time fimit to complete the Offers?

Yes. Each Member has twelve (12) months to complete the required number of Offers to qualify for the Gift. Additionally, once you have qualified to receive your Gift, you will then have ninely (90) days to submit your Gift Redeniption Voucher from the time that such Gift Redemption Voucher is made available to you in the Gift Status area of your Member Account.

24. Why might I be asked to provide Proofs of Purchase and/or Proof of Identification?

in case of any discrepancy or an audit regarding the completion of your Offers, you may be required to provide proof of completing the Offers in question, along with associated statements. In order to protect you, we may request proof of identification, especially when fraud or identity theft may be

25. How do I know whether or not I used a valid link to register for the Program?

Our Programs are presented to customers by invitation only. This means that you will only receive valid links through our e-mail advertisements, pop-up advertisements, and/or web page banners. Laks obtained through friends or other venties usually are obsolete and will not enable you to quality for Gift redemption.

26. Why do I need to have my documents notarized?

The notary section of our Confirmation Form and our Gift Redemption Voucher are present for your protection, as well as ours. This notarization assures us that you are the person who qualified for the Gift, and assures you that no other person purporting to be you can claim your Gift.

22. Do I have to complete the Offer(s) through your Site, or can I go to the Third Party Partner(s) directly and complete my transaction (s)?

You will not be able to receive credit for your participation in the Program if you do not complete the Offer through our Site. You must complete the Offers from our Third Party Partners precisely as set forth on the Site in order to receive a Gift.

is there anything else I should know?

Additional Program-related information can be found in our Terms and Conditions and Privacy Policy. Links to both documents can be found at the bottom of this page.

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### **Terms and Conditions**

### **ACCEPTANCE OF TERMS**

1.

All aspects of Gift and intentive Pronotions and Programs (as those terms are defined hereinbelow) are conducted exclusively by Net Radiance, the owner of this website ("Company") and are in no way affiliated with or and/endorsed by any of the merchants listed on the website ("Site").

By attempting to become a "member" and/or by clicking "Submit," You ("Member") signify your express consent to these terms and conditions ("Agreement"), as well as to the Site's privacy Policy ("Privacy Policy"). For a copy of the Privacy Policy, please click on the Privacy Policy link at the bottom of this page. To the extent that anything contained in this Agreement contradicts or is in any way inconsistent with the Privacy Policy, the Privacy Policy shall control in all respects. If you do not agree to this terms of this Agreement in their entirety, you are not permitted to use the Site and should not click "Submit." Please check the Site and this Agreement periodically for changes, as Company reserves the right to revise this Agreement at any time. The latest Agreement will be pasted on the Site, and you should review this Agreement prior to using the Site. By your continued use of the Site, you hereby agree to all of the terms and conditions contained within the Agreement effective at that time. Company reserves the right to terminate a tempter's use of the Site at any time, with or without notice, for any reason lockuding, but not limited to, for Member's breach of this Agreement or any instructions contained on the Site.

### CONSENT TO RECEIVE ELECTRONIC RECORDS

By participating in the programs offered on the Site (each, a "Program"), you signify your express consent to receive information from Company in electronic format. You will need a computer with browser and internet access to receive such electronic records. Ejectronic records may include terms and conditions, agreements, privacy policies, Gift redemption voucher(s) (each, a "Gift Redemption Voucher") and other items.

### YOU MUST BE OVER EIGHTEEN (18) YEARS OF AGE AND A RESIDENT OF THE UNITED STATES TO BECOME A MEMBER

This Agreement must be completed, understood and agreed to by a person over eighteen (18) years of age who is also a resident of the United States. Employees and relatives of Company and persons residing with such are not eligible to become Members. Only one (1) Plembership per person is permitted. Corporations, businesses and governmental entities are also not eligible to participate. For purposes of this Agreement, "United States" shall be defined as the fifty (50) states of the Uniton and other territories including the Midway Islands, Puerto Rico, American Samos, Virgin Islands, Micronesia, Marshall Islands, Northern Marsana Islands, Palau and Guam.

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### LICENSE TO USE THE SITE AND BECOME A MEMBER.

Upon Company's acceptance of your request to become a Member, as indicated by your express consent to this Agreement, Company hereby grants you a revocable, non-exclusive, non-transferable and limited license to use the Site and participate in our Programs in strict acceptance with the terms and conditions of this Agreement and as parmitted via other instructions contained on the Site. You acknowledge and upner that all content and materials made available on the Site are the property of Company and its advertisers and itemsors and are protected by applicable copyrights, moral rights, trademarks, service marks, patents, trade secrets and other proprietary rights and laws, in the United states and internationally. Company may terminate this ficense at any time for any reason. You may not set the Site on one computer for your own personal, non-commercial use. No part of the Site may be reproduced in any form or incorporated into any information retrieval system, electronic or mechanical. You may not use, copy, unmulate, clone, cont, loase, soft, modify, decompile, disassemble, reverse engineer, maliciously manipulate any URL or transfer the Site, Site content or any portion thereof. You may not use any device, software or routine to interfere or attempt to interfere with the proper working of the Site. You may not take any action that imposes an unreasonable or disproportionately large tond on Site or Company Infrastructure. Your right to use the Site is not transferable. All rights not expressly granted herein are fully reserved by Company, its advertisers and illensors, as applicable.

### **Participation**

In attempting to become a Member, you agree to provide your personal contact information (you must provide your full legal name, postal address, land line or mobile telephone number and vaild empli address) in order to receive solicitations, marketing materials and other communications from us and third party advertisers and marketers (collectively, "Third Party Partners"), via e-mind, its estations for the trivacy Policy. In addition, you agree to participate in the receivange for the chance to receive a gift or other promotional offer from Company ("Gift"). You must allow cookes and pap-up windows to be active on your system during your participation in the Programs Peaker the information on the Site and in the Help section for Program Participation details, Please note that some Programs require that you sign up and make a purchase, or contain other specific conditions, in order to complete such Program requirements ("Program Requirements"). In order to remain eligible to qualify for Program Offers, you must use the same personal contact information that you provided during registration when making purchases from our Third Party Partners. You may and of participating in any Program, or created, you knewther stands, such defined in the Site of the Site of

If Company approves your application for Membership, Company will set up a member account for you ("Member Account"). In connection with setting up your Member Account, you must provide your e-mail address, which will be: 1) used by Company to Identify you; and 2) used by you in the future to access your Member Account. Company will provide you with access to review your account status through the Check Gift Sintus tool found on the Site.

If you have a question, please e-mail us as set forth in the Help or Contact sections of the Site. Upon your completion of the required Program Requirements, we will receive confirmation from the applicable Third Party Partner within four (4) to six (6) weeks thereafter that you have completed such Program Requirements. If, at any time, we need to verify completion of the Program Requirements, for the purposes of preventing and detecting fraud or to audit and certify our records on behalf of the applicable Third Party Partners, you must promptly provide to us groof of purchases or proof of the completion of other Program Requirement, conditions, as applicable, including, but not limited to, credit card statements, receipts end/or shipping labels. In addition, we reserve the right to request proof of identify (such as a copy of your driver's Leanse, passport or other government-issued identification), and to contact the applicable Third Party Partners in order to verify that their records concide with our records and/or the other material that you provided to us in connection with the applicable Program. Upon confirmation of your full and correct completion of the required Program Requirements, the Gift Status section of your Member Account will be updated to reflect completion. We recommend that you print out copies of your

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completed Program Requirements information and check your Gill Status weekly to help us ensure that you get the applicable Gilt in a timely manner and to provide notice to us if any technical or wither error occurs. When you have carried a Gilt, you will see a message in the Gilt Status section of your Member Account stating that you have qualified, along with a Gilt Redemption Voucher available for you to print out and complete. You mist med your fully completed, interfaced Gilt Redemption Voucher to the address listed on the voucher of later than ninety (90) days after your Gilt Redemption Voucher is made available in the Gilt Status section of your Member Account. Reep a copy of your completed Gilt Redemption Voucher. Upon our receipt of your listed Gilt Redemption Voucher, you should receive yout Gilt how in In-tax (6) to elight (8) weeks. If you do not, please contact us. The entire process may take up to sixteen (16) weeks. We reserve the right to: (a) substitute only Gilt item with another of similar voltic, as determined in our sole discretion, for that a Gilt will be considered income and it is your responsibility to report the receipt of the Gilt to the ophicable (decreal and acte to action titles. In addition, should the value of your Gilt(s) total \$600 or more, you will also be sent a W-9 that must be completed, notarized and returned with your Gilt Redemption Voucher, as required by law.

Please be advised that the ultimate Program Requirements, and other terms and conditions associated with each of our Third Party Partners' Programs, will be determined by the applicable Third Party Partner. These Program Requirements are publect to change in the applicable Third Party Partner's sole discretion. We, or such Third Party Partner, may terminate, suspend and/or modify the Program at early fine, in our respective discretion. Unless explicitly stated otherwise, any future offer(s) made available to you on the Site that our oughten(s) or otherwise channer(s) the current features of the Site shall be subject to this Agreement. You understand and agree that Company is not responsible or liable in any manner whiletsoever for your leadility to use or participate in the Programs, qualify for any Gifte, or for your inability to utilize any associated that duretionality. You understand and agree that Company shall not be liable to you or any third party for any office.

### LICENSE RESTRICTIONS

### Use

Currently, we allow only one (1) Gift per person. Only one Membership, Hember Account, email address, phone number and postal street address for each individual is permitted for use of the Site. Any attempt by an existing Member to register for another Membership with a different e-mail address in combination with a telephone number and postal address already in our database shall be null and vaid and shall not qualify for Program Membership consideration. You must provide valid information to become a Nember. You agree not to make any false or frantiducint statements in your use of, or to gain access to, the Site or during your Membership. Persons may not share Memberships or Member Accounts. Persons may not change Gift selection at any time during participation or Program. All duplicate Memberships may be terminated. If you cancel your participation or top out! from a Program and then re-subscribe for that Program, you will not receive any credit for prior completion of applicable Program Requirements. If you terminate your Membership, and then re-apply for Membership. Company may reject your application to become a Nember again. Except as may be explicitly permitted through the Site, you agree not to save, download, cut and paste, self, license, rent, lease, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit, or create derivative works from materials, code or content made available on or through the Site, or any other property of Company or any Third Party Partner. Systematic retrieval of date or other content made available on or through the Site, or any other property of Company or any Third Party Partner. Systematic retrieval of date or other content made available on or through the Site, or any other property of Company or any Third Party Partner. Systematic retrieval of date or other content from the Site or the Site of any Third Party Partner does not expressly permitted in this partner decrease of information or materials on or materials.

### Security

You are responsible for maintaining the confidentiality of your Hember Account and for restricting access to your computer. You agree to accept responsibility for all activities that occur through use of your Member Account, including, but not limited to, any purchases.

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You agree that you shall not try to reverse engineer, reverse compile, decompile, disassemble, translate or otherwise alter, defraud or create false results from any executable code, contents or materials on or received via the site or any Third Party Partner's Site. You understand that such a colors are likely to subject you to serious covil and criminal legal peraflies and that Company shall pursue such penalties to the full extent of the law, and an equity, in order to protect our rights and the rights of our Third Party Partners and other sightees and brokers our rights and the rights of our Third Party Partners and other sightees and brokers.

### No International Members

foreign persons that have engaged in, or will engage in, activities related to the profiferation of weapons of mass destriction or any other country, group or entity with restrictions imposed by the United Status Government. By using the Site, you agree that you are not a cluzen of, or a resident in, any of the aforementance restricted countries, or a participant in any of the aforementance restricted groups or entities. You agree that you shall comply with all applicable expont and import control as and regarding to the Site, or the materials, products and/or services made available by and through the Site. Without limiting the generality of the foregoing, you shall not export or re-export anything available on, or received through, the Site in violation of local or foreign export laws and/or without all required United States and foreign governmental ilocuses. North Korea, Cuba, the National Union for the Total Independence of Angola (UNITA), Iran, Syria, Sudan, Burna (Myanmar), Serbia, Slerra Leone and/or Uberla, or to any group or entity designated as a terrorist arganization, international narcotics trafficker, foreign terrorist organization, and/or other Accessing the Site, and services, products or content available on the Site from places outside the United States funiess expressly set forth herein to the contrary) or where the content is Hegal, is prohibited. None of the information on the Site may be downloaded, exported or re-exported into Libya, iraq

### TERMINATION

Company may terminate this Agreement, with or without cause, at any time where: (a) Member is in violation or breach of any provision hereof; (b) Member is acting against the business interests of Company; (c) Member is publicly speaking negatively about Company; (d) Member is acting unlawfully or (e) Company; (d) Member is acting unlawfully or (e) Company deems it appropriate in its sale discretion. Notwithstanding the foregoing, in the event that Member has submitted a valid SIR Redemption Voucine and fully compiled with, and satisfied, all conditions of the applicable Program Requirements without having breached this Agreement, Member shall still be entitled to receive the applicable Gift.

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By submitting or communicating your personal information to Company through the Site or otherwise (collectively "Submissions"), you grant Company the right to use the information contained in such Submissions for any and all purposes as set forth in the Privacy Policy. You can "opt-out" of sharing your information with Company in such a manner by following the methods set forth in the Privacy Policy and/or on the Site.

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You may be transferred to online merchants or other third party websites through links or frames contained on the Site. You are caulloned to read such websites websites' terms and conditions and/or privacy policies before using such websites in order to be aware of the rules governing your use of such websites

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and their use of your information. Because Company has no control over such third party websites and/or resources, you hereby acknowledge and agree that Company is not responsible for the availability of such third party websites and/or responsible or halfe for, any terms and confiltenes, privary ploidies, content, advertising, services, products and/or other materials at or available from such third party websites or resources, or for any damages and/or tasses and/or tasses and/or become the inclusion of a link or fraing to such websites does not imply endorscent of such websites by Company and any association with its operators is product solely for your convenience. You agree that Company has no inshifty whatsoever in connection with such third party websites and your usage thereof.

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FROM US OR ONE OF OUR THIRD PARTY PARTMERS WOULD NOT BE PROVIDED TO YOU WITHOUT SUCH LIMITATIONS.

### INDEMNIFICATION

directors, employees, agents, co-brenders and/or other partners, harmiess from and against any and ali claims, expenses (including reasonable attorneys' fees), damages, suits, costs, demands and/or judgments whatstrever, made by any third party due to or arising out of: (a) your use of the Sile and/or the Programs; (b) your breach of this Agreement; and/or (c) your violation of any rights of another individual and/or entity. The provisions of this paragraph are for the benefit of Company, its Third Party Partners, its parent, subsidiaries and/or affiliates, and each of their respective officers, directors, members, You agree to indemnify and hold Company, its Titlird Party Partners, its parents, subsidiaries and affiliates, and each of their respective members, officers, these provisions directly against you on its own behalf. Conspany reserves the right, at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you shall cooperate with Company in asserting any available defenses. employees, agents, shareholders, licensors, suppliers and/or attorneys. Each of these individuals and entities shall have the right to assert and entioned

### LEGAL COMPLIANCE

used the Site for any purpose that violates any local, state or federal law including, but not limited to, the posting of information that may violate third party, that may defame a third party, that may be obscene or pornographic, that may harasso or assault others, that may violate hacking or other criminal regulations. As set forth in the privacy Policy, it is such an event, Company may disclose the Member's identity and contact information, if requested by a governmental or law enforcement body or as a result of a subpoena or other legals action, and Company shall not be liable for damages or results therefrom and Member agrees not to tothing any action or claim against Company for such disclosure. Company may suspend or terminate this Agreement or Member's use of the Site immediately upon receipt of any notice which alleges that Member has

## PARENTAL FILTERING DEVICES

In accordance with 47 U.S.C., Sec. 230(d), parents are notified that there are filtering devices that are commercially available which may assist parents in limiting access to material that is harmful to minors, such as <u>www.netnanny.com</u>, www.cyterhattol.com, www.cyternannom.

## California user consumer rights

In accordance with Cal. Cly. Code Sec. 1789.3, California resident users are entitled to know that they may file grievances and complaints at California Department of Consumer Affairs, 400 R Street, STE 1080, Sacramento, CA 95814; or by phone at 916-445-1254 or 800-952-5210; or by email to dca@dca.ca.gov.

### MISCELLANEOUS

avand rendered shall be final and condusive to the parties and a judgment thereon may be entered in any court of competent jurisdiction. Nothing herein shall be construed to preclude any party from seaking injunctive relief in order to protect its rights pending an outcome in arbitration. This Agreement, together with the Privacy Policy, constitutes the entire agreement between the parties related to the subject matter hereof, and supersedes any prior or This Agreement shall be treated as though it were executed and performed in New York, New York and shall be governed by and construed in accordance with the laws of the State of New York (without regard to conflict of law principles). Should a dispute arise concerning the terms and conditions of this Agreement or the breach of same by either party herein, the parties agree to submit their dispute for resolution by arbitration before the American Arbitration Association in New York City, in accordance with the then current Commercial Arbitration Rules of the American Arbitration Association. Any

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confermorancous (oral, written or electronic) agreement between the parties. To the extent that anything contained in this Agreement contradicts or is in any way inconsistent with the Privacy Policy, the Privacy Policy shall control in all respects. If any provision of this Agreement is prohibited by law or held no be unenforceable, the remaining provisions hereof shall not be affected, and this Agreement shall continue in full force and effect as if such use forces of the shall be provision had never constituted a part hereof. Member shall not assign or transfer this Agreement and any such transfer shall be oull and void. The parties do not intend that any agency or partnership relationship be created through operation of this Agreement.

Chilinerayarutanter 13900 Jog Koad, Sulle 203-251 Delray Beach, Pf. 33446 (561) 674-9700

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From: Jelf Love [glove@marketresearchsite.net]
Sent: Wednesday, November 17, 2004 10:06 PM
To: 'Niuniu Ji'
Cc: 'Jelf Love'
Subject: Change "Last Step"
As we discussed please change the red banner at the top of the multi-page offers so that "Last Page"
ONLY shows up on the actual tast (3<sup>rd</sup>) page.

Jeli

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WA0003941

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From: Sent:

Jeff Love [jlove@marketresearchsite.net] Wednesday, November 03, 2004 7:42 AM

To:

'Niuniu Ji'

C¢:

Subject:

'Jack Owen'; 'Jeff Love' RE: http://www.ripoffreport.com/reports/ripoff115113.htm'

You've got to be joking. Until we fix the system and provide customers accurate information as we are proposing we cannot open ourselves up to further access. I totally agree with publishing phone numbers, etc. AFTER we fix ourselves. We now have over 9000 support tickets that we can't even touch because the status we get back is the same status this person is reporting!

If you are serious about becoming more legitimate then let's locus on fixing the problems the way we've defined. Then clean up the queue, fix the misleading banners, fix the verbage on the landing page, wait a couple of weeks and THEN re-evaluate if we are ready to post a number and address.

Jeff

From: Niuniu Ji [malito:n]i@marketresserchsite.net] Sent: Wednesday, November 03, 2004 1:01 AM

To: llove@staff.theuselul.com Cc: jowen@staff.theuseful.com

Subject: Fw: http://w3.ripoifreport.com/reports/ripoif115113.htm

Importance: High

"They do not list a telephone number or physical address where they can be reached."

What are your opinions about listing a physical address and/or CS phone number on our redeem.htm page?

Also, do you think we should submit a rebuttal at this time or wait until redeem.htm is fixed?

http://w3.rjpoffreport.com/reports/rjpoff115113.htm

http://wg.ripoffreport.com/results.asp?q1=ALL&q4=&q6=&q3=&q2=&q7=&searchtype=Q&submit2 =Search%21&q5=EMarketResearchGroup&submit=Search

on each complaint page there is a section:

### REBUTTAL BOX

### MY COMPANY HAS BEEN REPORTED! HOW DO I RESPOND?

Are you an owner, employee or ex-employee with either negative or positive information about the company or can you provide "insider information" on this company? Do you have a consumer suggestion on how to resolve this problem or how to avoid it in the future? ONLY these types of responses will be added to the filed report, and will be posted within 24 hours of receipt. Make your voice heard. Let them

know your side, tool CLICK HERE to Send us your rebuital on this specific report only.

<a href="http://w3.ripoffreport.com/rebuttalForm.asp?id=115113>">http://w3.ripoffrepor

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From: Sent: Jack Owen [jowen@marketresearchsite.net] Saturday, November 27, 2004 11:22 AM

To: Subject: 'Niuniu Ji'; 'Niuniu Ji' NetPrime Web Site

Niuniu -

With the Rip-off Report information on Google related to NetPrime, launching the web site or teiling candidates our name is NetPrime will open us up to negative issues.

If we get Rip-off Report to remove what they have on their site and Google search clears any history of that, then we will be in good shape - big "ff".

We can move ahead with our launch and have a prepared statement about the Rip-off report content to give to anyone who happens to see the Rip-off Report Information.

We can move the launch with another name - NetRadiance, NetBemboo, etc... At this time, we have not invested much in the name. We can send an announcement to the organization that we have chosen to use a name other than NetPrime - that will not be a big deal. Other than the fact that we have told employees about it, there really are no other hurdles.

What are your thoughts?

STATE OF FLORIDA · PALM BEACH COUNTY

I hereby certify that the foregoing is a true copy of the record in my office.

DAY OF / GUEMBE, 20 LO SHARON R. BOCK / CLERK & COMPTROLLER

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